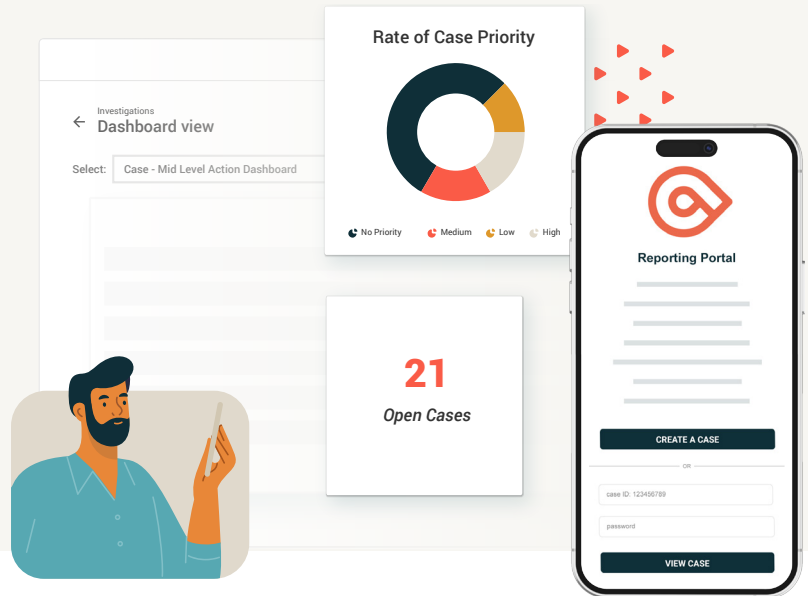# GAN INTEGRITY

Incident Management

Empower your employees to anonymously voice concerns with a secure and easy-to-use online reporting portal, and enable managers to handle reports with care and consistency.

Solution Benefits

A strong ethics culture starts with an effective speak up program. Show your organization you're listening by addressing issues promptly with a closed-loop incident management solution that brings:

- **Better business performance:** Ensure timely and efficient execution of investigations, remediation and follow-up to create a working environment that encourages employees to speak up and uncover hidden risks wherever they operate in the organization.

- **Heighten visibility across functions:** Engage internal and external stakeholders through conditional automation and governed user access to ensure adequate and quick resolution of cases without compromising the integrity of whistleblowers.

- **Increase awareness and engagement:** Empower employees to speak up without fear of retaliation using trustworthy, intuitive and accessible reporting channels.

- **Closed loop case management:** Uncover root causes through integrated remediation and analysis to address underlying drivers of misconduct and leverage the insights uncovered through the analytics to continuously improve controls.

> " Intuitive and easy to use; that was very important to McDonald's. We have to make sure the younger generations embrace our speak-up platform and do the right thing when they witness misconduct."
>
> —Elena Kashirina, Compliance Director

How it works

With the Integrity Platform's Incident Management application, every touchpoint focuses on delivering a safe and secure experience that instills trust and strengthens your business's speak up culture.

Create a better user experience by protecting anonymous interactions

Enable anonymous conversation with integrated and fully encrypted messaging tools so that employees can easily follow up on cases and submit additional evidence.

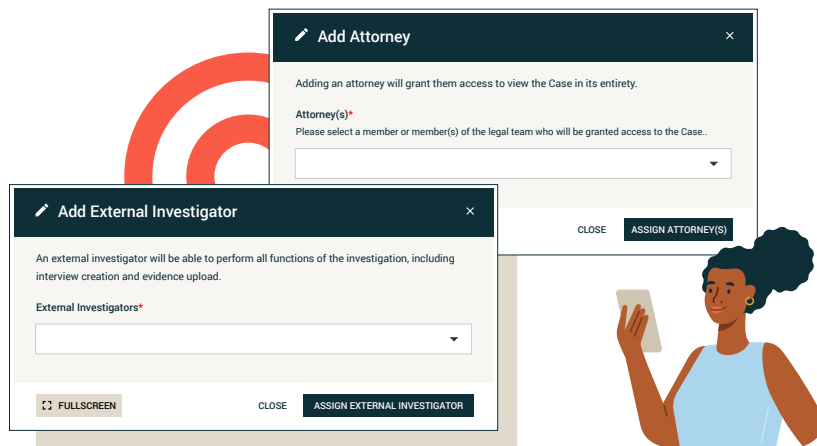## Increase productivity with a streamlined case management process

Ensure that every case is consistently investigated through a streamlined and straightforward workflow process with an integrated audit trail of all activity.

Elevate stakeholders' experience through custom case management flows

Route cases to the appropriate stakeholders with conditional automation and prevent conflicts of interest. Engage external counsel and allow investigators to lead parallel investigations using segregated data access.

Create a better reporting experience with insightful analytics

Create meaningful connections between cases, remediation and external compliance controls to handle incidents in context. Associate cases where patterns are apparent and address misconduct holistically.

Innovation & Design

Create a case management program that moves the needle for your business.

Because no one size fits all, the Integrity Platform's Incident Management application is configured to meet your specific needs. With a flexible infrastructure you can tailor your program to reflect your organizational set-up. Using dynamic and customizable user access controls you can accommodate your internal structure to effectively engage stakeholders. Changes can equally be reflected quickly and efficiently any time you experience a need for program adjustment or modification.