

A Federated Future: How a Global Industrial Company Scaled Third-Party Risk Management

About the Organization

A global industrial company with a large workforce and a diverse operational landscape spanning technology, mobility, and national infrastructure has undergone significant transformation in recent years. As the organization accelerated its acquisition strategy and expanded its third-party network, the need for a scalable, transparent, and collaborative due diligence program became critical. Their Head of Due Diligence has been at the center of this evolution—driving the design and implementation of a program that supports compliance at global scale.



Life Before GAN Integrity

When the leader joined six years ago, the company's due diligence processes were fragmented and difficult to scale. "We were relying on spreadsheets, manual archives, and siloed workflows. Everything was decentralized. It created data chaos and made collaboration across units incredibly challenging."

As growth accelerated, the need for structure, automation, and audit-ready workflows became unavoidable. "We simply didn't have the systems in place to keep up. There was no way we could handle thousands of third parties with the tools we had."

Building a Federated Compliance Model

The organization operates a hybrid model: centralized oversight by the corporate compliance team, with local compliance officers embedded across business units. The role of the central team is to provide shared services—standardized tools, assessments, and processes that colleagues across the business can use consistently.

To enable this federated approach, the team needed a platform that provided central visibility while allowing local compliance teams to engage directly with procurement, sales, and third parties. With GAN Integrity, they found the right balance. "Now, we can collaborate across compliance, purchasing, and business leaders in a single system, and we can see where a process is stuck or what needs action. That visibility was impossible before."



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Scaling for Growth and Complexity

Today, the organization manages thousands of third parties through GAN Integrity. Bulk uploads and integrations with procurement and contract management systems streamline onboarding, while automated workflows ensure efficiency.

The system also supports a risk-based approach. Third parties are scored using internal risk indicators such as geography, corruption indices, ownership, ESG considerations, and human rights. This categorization determines the level of due diligence and internal approval required. "It enables us to focus on the risks that matter most—and we don't waste time chasing low-risk entities."



Delivering Business Value

The organization's transformation has resulted in clear outcomes for both compliance and the organization:

- **Structured, Transparent Workflows**
"We've gone from scattered Excel sheets to one unified system that supports our entire organization. That structure makes all the difference."
- **Efficiency and Scale**
Automation has enabled the team to handle thousands of third parties without increasing headcount. "Prior to GAN Integrity, it just wasn't possible to manage this volume manually."
- **Collaboration and Control**
Stakeholders across purchasing, compliance, and management now collaborate in one place. "Everyone knows who's responsible, where things stand, and what's needed."
- **Audit-Ready Oversight**
"With GAN Integrity, we now have an audit-proof solution. Everything is documented, traceable, and centrally accessible."



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Deep Dive When It Matters

For higher-risk third parties, the team conducts enhanced due diligence—combining automated screening with Moody's RDC information with self-disclosure questionnaires and document collection. "The platform helps us document our analysis, flag issues, and provide recommendations. Ultimately, the business makes the decision—but now they do so with full visibility."

GAN Integrity's red-flag indicators built into workflows also simplifies processes. "Instead of chasing information, we're asking the right questions at the right time. That alone is a game-changer."

Reporting that Delivers Insight


With executive-level dashboards, the compliance team can now provide concise updates to senior leadership. "The board wants to know where the risks are. GAN Integrity helps us highlight red flags and show that the majority of our third parties are clean. That kind of clarity builds trust in our program."

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Looking Ahead: Automating What Doesn't Need a Human Touch

The next focus is on further automation and smart prioritization as we continue to mature our third-party risk management program. "We want to use AI to help cluster and monitor low-risk business partners, so we can spend more time on the high-risk ones. The goal is clear—more efficiency, better focus, and stronger outcomes."



“The system works. It connects all the right people, structures the process, and keeps us audit-ready. We finally have a solution that fits us—and helps us do the job the right way.”

Working with GAN Integrity

Reflecting on the partnership, the compliance leader explained: “There were some early challenges as what we wanted was complex—but GAN Integrity listened, worked through them, and got us to where we needed to be. Today, the support is excellent, the front-line team is responsive, and we have a system that’s truly built around our needs.”

The organization’s team credits the joint effort in building custom workflows and resolving early hurdles. “We have a complex setup, and GAN Integrity didn’t shy away from that. They helped us create something that works for us, not just something off the shelf.”

The Outcome

With GAN Integrity, the company has built a federated, risk-based due diligence program that scales with the business, supports smarter decision-making, and fosters collaboration across compliance and commercial functions.

See Everything

“Now, we have a unified platform that connects all our business units in one solution. The dashboards help us highlight red flags and give the board a clear view of our current risk profile.”

Adapt to Anything

“Our program is built around a hybrid model. GAN Integrity’s platform supports both centralized oversight and localized engagement. It’s flexible enough to fit our structure.”

Get All the Help You Need

“We had complex challenges early on, but GAN Integrity showed up for us. The support is strong, and they helped us customize the workflows we needed to succeed.”

